

Sector-11, Dwarka, New Delhi-110075 T: +91 11 45312000

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WORKSHOP FOR MAIDS AND HOUSEKEEPING STAFF

SESSION: 2023-24

THEME/TOPIC: Housekeeping Staff Training for Child-Centered Care

RESOURCE PERSON(S): Ms. Jyoti Swaminathan/ Ms. Nupur Rai

ORGANISED BY: MBS International School

DAY & DATE: Saturday, 3 February 2024

DURATION: 30 minutes

VENUE: Nursery Rose

ATTENDED BY: Maids (Nursery/KG), Housekeeping staff (Ground and First Floor)

Objectives: To enable the staff to: -

- improve their ability to communicate effectively with students.
- equip staff with the knowledge and skills to ensure the safety and well-being of students in school corridors and other areas.

Description/Report

"Children are our greatest treasure. They are our future." Nelson Mandela

MBS International School organised a workshop on Saturday, 3 February 2024, on the topic 'Housekeeping Staff Training for Child-Centered Care' focusing on creating a Caring Environment. This workshop empowered housekeeping staff and maids with essential communication skills and insights.

The workshop encouraged housekeeping staff to use simple and respectful language when interacting with students. Polite communication between students and housekeeping staff fosters a positive atmosphere. Safety in corridors is paramount, with staff walking alongside students to guide them safely and maintain order was a major highlight of the session.

This training highlighted the significance of prioritizing the well-being of students. Housekeeping staff members were encouraged to be attentive to the needs of the students, responding promptly and empathetically to create a supportive and nurturing atmosphere in the school premises.



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